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## LIMITATIONS OF WARRANTY AND REMEDY

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Data Carte Concepts inc. warrants that the system shall perform in accordance with the specifications published by the manufacturer (s) or with the written service proposal provided by Data Carte Concepts inc. Data Carte Concepts inc. will replace or repair, during normal working hours (i.e. from 9am to 5pm, Monday through Friday, except on public holidays – unless the client accepts to take an extended working-hour coverage), any product and/or software that are or become defective by reason of a defect in material or workmanship during the period stipulated in the service offer. This warranty covers the cost of normal maintenance. For this warranty to be valid, clients must follow the instructions of the manufacturer or Data Carte Concepts inc. (the latter takes precedence) regarding cleaning procedures and cycles, and equipment usage. This warranty does not cover the cost of additional-use charges, accidental breakage, vandalism, unauthorized modification, maintenance or peripheral use, configuration changes that inhibit proper functioning, unapproved software or consumables, or disasters (ex. lightning, earthquake, terrorism, etc.). In those cases, repairs will be made by Data Carte Concepts inc. for normal hourly rates. This warranty doesn't cover consumables and certain parts (ex. printer's print head, batteries) when specified.

For on-site repairs, clients must provide an adequate working space for Data Carte Concepts' technician to complete tasks. If deemed impossible, it is the client's responsibility to: either send the machine to Data Carte Concepts for workshop repair and acquit shipping fees for the round trip (with shipping insurance); or either assume the round trip travel cost of the technician at our normal hourly rates. For workshop repairs, it is the client's responsibility to properly pack the material and to ship it to our service centre at his own expense. The return shipping fees for the machine are at the client's expense.

Not included in the coverage: consumables and print head (except if indicated otherwise), network administration (server and workstations; must be done by the system's administrator and includes, but not limited to: installation and antivirus software management, configuration of workstations and peripherals that are not provided by Data Carte Concepts inc. (scanners, paper printers, barcode readers, etc.), backup configuration and management, password management and other functions that are usually done by the system's administrator; acts of internal or external computer piracy. Personal computers that are provided by the client are not covered by this service offer.

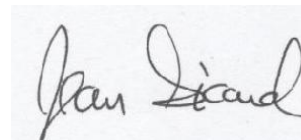
This warranty and remedy is in lieu of all other warranties expressed or implied, including any implied warranty of merchantability and of all obligations or liabilities on the part of Data Carte Concepts inc. Data Carte Concepts inc. cannot be held responsible for accidental, direct or indirect, special or consequential damages, or shortfall arising out of a violation of this warranty or of another. If occasional or indirect damages limitations and exclusions are not recognized by certain countries, regions, states or provinces, the aforementioned limitations and exclusions cannot be addressed to you. The coverage period that this warranty refers to only applies to equipment described in this document. Warranty period shall also apply to lease equipment.

Purchase order # : \_\_\_\_\_

For Data Carte Concepts, inc.

Signature : \_\_\_\_\_

Signature :



Approved by : \_\_\_\_\_

By : Jean Sicard

Date : \_\_\_\_\_

\* Please return a signed copy of this document with your purchase order. Thank you.